

# Saket Shankar

## Lead QA Engineer

**Proven QA Lead** with 8.5+ years of professional experience in recuperating customer satisfaction, preventing critical quality issues, and optimizing team performance. Developed and leveraged a good knowledge on **Web & API Automation Testing**. 2+ years of experience owning all stages of project lifecycle from inception through monitoring and closing to deliver projects that exceed expectations on time.



sakshanjnr@gmail.com

9704030772

Hyderabad, INDIA

www.saketshankar.com/

linkedin.com/in/saket-shankar-31b4b7206

## WORK EXPERIENCE

### Lead QA Engineer SS&C

09/2021 - Present

Hyderabad

#### Experience Highlights

- **Total 8.6 years of experience** including QA in Automation Testing in different phases of Software Development Life Cycle (SDLC) with expertise in Requirement Analysis, Test Plan, Test Design, Test Effort estimation and Test Automation, 2+ year of experience as a Team Lead.
- Leading a team to test the transition from the old RxNova to the new Domani Rx health insurance application involving several key steps, focusing on both the frontend and backend aspects.
- **Led eDraw software development QA project.**
- Collaborated with product owners, stakeholders and developers to define acceptance criteria and ensure alignment with **business objectives**.
- Introduced automation testing **frameworks**, resulting in a 40% reduction in testing time and a significant increase in product quality.
- Active participant in all **Agile** Ceremonies including planning, stand ups, to provide QA insights and ensure alignment.
- **API Automation** QA using JAVA Rest Assured.
- Expertise in automation using **Selenium WebDriver**, with **Java**. Involved in writing automated test scripts. Experience in Test Automation, **designing**, **developing**, **debugging** and **execution** of scripts on **CICD**.
- Successfully **lead a team** of QA Engineers in planning, executing, and monitoring software testing efforts.

### SDET Principal Engineer III

#### IGT - International Game Technology

09/2021 - 10/2023

Hyderabad

### Senior Software Engineer - QA IVY

09/2019 - 09/2021

Hyderabad

### Software Engineer - QA Franklin Templeton

07/2018 - 09/2019

Hyderabad

### Associate

#### Cognizant Technology Solutions

02/2016 - 07/2018

Hyderabad

## TECHNICAL SKILLS

AI-Powered Test Automation

Agile methodologies

Effort estimation

Docker

Test Documentations

Test Planning

Team leadership

Mentoring

Selenium

API Testing

Java

TestNG

Cucumber

BDD

Automation Testing

Rest Assured

Kubernetes

Rest Assured

JIRA

Jenkins

Azure

Extent / Allure Reporting

Jmeter

CI CD

Kibana

Grafana

Draw.io

## PROJECTS

### ADJDOM - Health Insurance (Current Project) (10/2023 - Present)

- Planning and Preparation, Test Case Development, Environment Setup, Testing Execution, Bug Reporting and Tracking, Documentation and Reporting, Continuous Improvement.

### eDraw - Betting Games (02/2023 - 10/2023)

- Stakeholder Management, **Project Reporting**, Preparing test documentations, cross team communications, **Test effort estimations**, resource planning, **Agile ceremonies**, etc.
- Involved in creating **Web** and **API automation** framework for obtaining the **QA analysis** of multiple labels of eDraw.

### Play Lottery - Anywhere Cloud Project (09/2021 - 02/2023)

- Analyzed and then effectively strategized in regard to creating web and API automation framework from scratch and obtaining the QA analysis of multiple labels of Play Lottery.

### ENTAIN Web KPI (10/2019 - 09/2021)

- Involved in creating web automation framework from scratch and obtaining the QA analysis of multiple labels of ENTAIN (a British sports betting and gambling company).

### American Express "ENCORE" (02/2016 - 06/2018)

- Designed Automated test suit for the Travel and Lifestyle Services Application called ENCORE.

## EDUCATION

### MBA (IIM Kozhikode) (12/2020 - 12/2022)

MBA from IIM K with specialization in Information Technology and General Management.